



Case study: Nottingham City Transport

Our fast technology transformed Nottingham City Transport's video redacting time from 5 full days to less than 1 day

Overview

Nottingham City Transport has a large network of buses - 289 vehicles in its fleet with over 4,000 cameras – and it needed a redaction software which was quick and had minimal manual intervention.

Objectives

- Software which would dramatically reduce the time it took to process an SAR
- To be cost-effective to meet budget requirements



Facit has always come out on top. Facit saves us time – a 1-minute video takes 8 minutes to process. That's start-to-finish – uploading the video, processing and exporting.

Geoff Shepherd
CCTV Supervisor, Nottingham City Transport

Background

Nottingham City Transport has been using Facit's video redaction software, Identity Cloak, since 2020. With 14 cameras per bus – it needed software which would dramatically reduce the time it took to process an SAR, but it also needed to be cost-effective to meet budget requirements.

Previously Nottingham City Transport used software provided with the recording system. This was very time consuming, and the team had to redact frame by frame. This meant it took approximately a week to complete each SAR.

Geoff Shepherd, CCTV Supervisor at Nottingham City Transport stated "failing to comply with GDPR can be quite expensive, and failure to comply just isn't an option for Nottingham City Transport."

Results

Nottingham City Transport now redacts a video in less than a day.

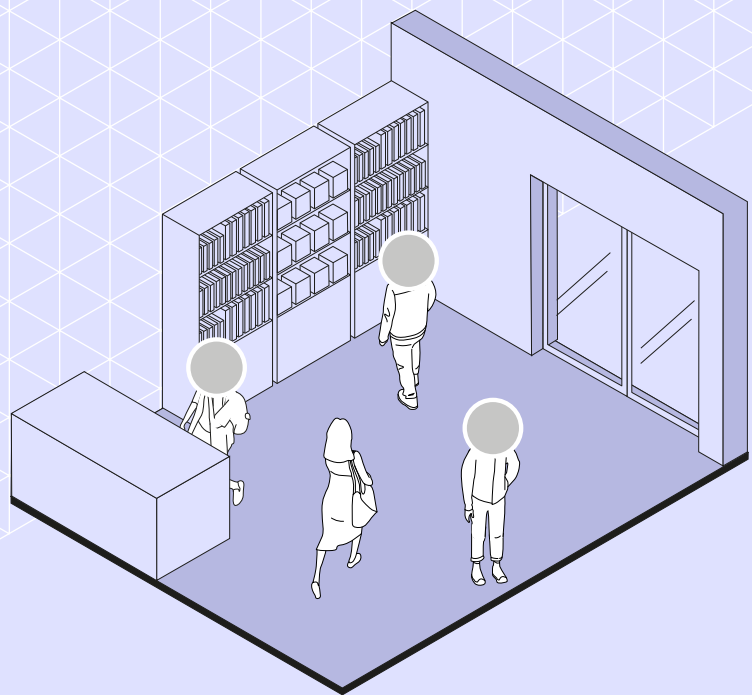
The team found the change over from the old system to the new system was very quick due to how easy the software is to install. The team stated that the software is simple to operate, and it is so intuitive that members of staff can use it more or less straight away.

Over the years, the Nottingham City Transport team has provided Facit with feedback which has supported the development of the product, and attended our "How to" webinars which have been greatly received.

The team has tested several different facial recognition systems, and found that Facit always comes out on top.

The Nottingham City Transport team enjoy the software upgrades, and welcome the new features which have been introduced since 2020. Geoff stated "I'd recommend it to any company that uses CCTV – we're really looking forward to sustaining our working relationship with Facit because every year they bring out something new that really helps us out."





Average video processing time

30 minutes

Stay on top of video footage requests with Identity Cloak

Facit's Identity Cloak video redaction software is quick and easy to use. Redact footage within minutes to ensure privacy for all.

- Automatically track persons as they move around
- Save time and redact in less than 30 minutes
- Redact footage of busy environments
- Remain fully compliant with data protection laws
- On-premise solution to reduce risk and prevent data breaches
- Easy video import, even for proprietary player footage
- CCTV, bodycam, dashcam and social media videos

Multiple redaction features at a push of a button

Automatic redaction

Track and blur all or one face. Automation enables operators to complete requests within minutes and avoid redaction errors.

Manual redaction

If you want full control of how redactions look or need to redact a specific instance, simply select what to blur and it's complete.

Screen capture

For an analogue solution or if there is no access to the original file, the screen recorder captures the footage for import.

Audio retention

Retain all audio for any video files that have been redacted while protecting the privacy of those within the footage.



About Facit

Cutting-edge compliance and video analytics software

Solve problems, create opportunities and enhance business operations

17

Countries where Facit solutions are deployed

80+

Current customers

2

Technology patents granted

Commitment to quality. Simplicity. Excellence. Innovation

Commitment to quality

We offer consistently high-performing products thanks to years of in-depth team experience and innovative testing.

Simplicity

We offer simple solutions to complex problems, saving you time and resources.

Excellence

We help our clients future-proof their organisations with compliant document and video redaction solutions.

Innovation

We work with the brightest minds from around the world to deliver innovative solutions for our compliance and video analytics clients.

Facit

8 Rankin House,
Murdoch Court, Knowlhill,
Milton Keynes, MK5 8GB, UK

+44 (0)3700 610 498

info@facit.ai

www.facit.ai



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